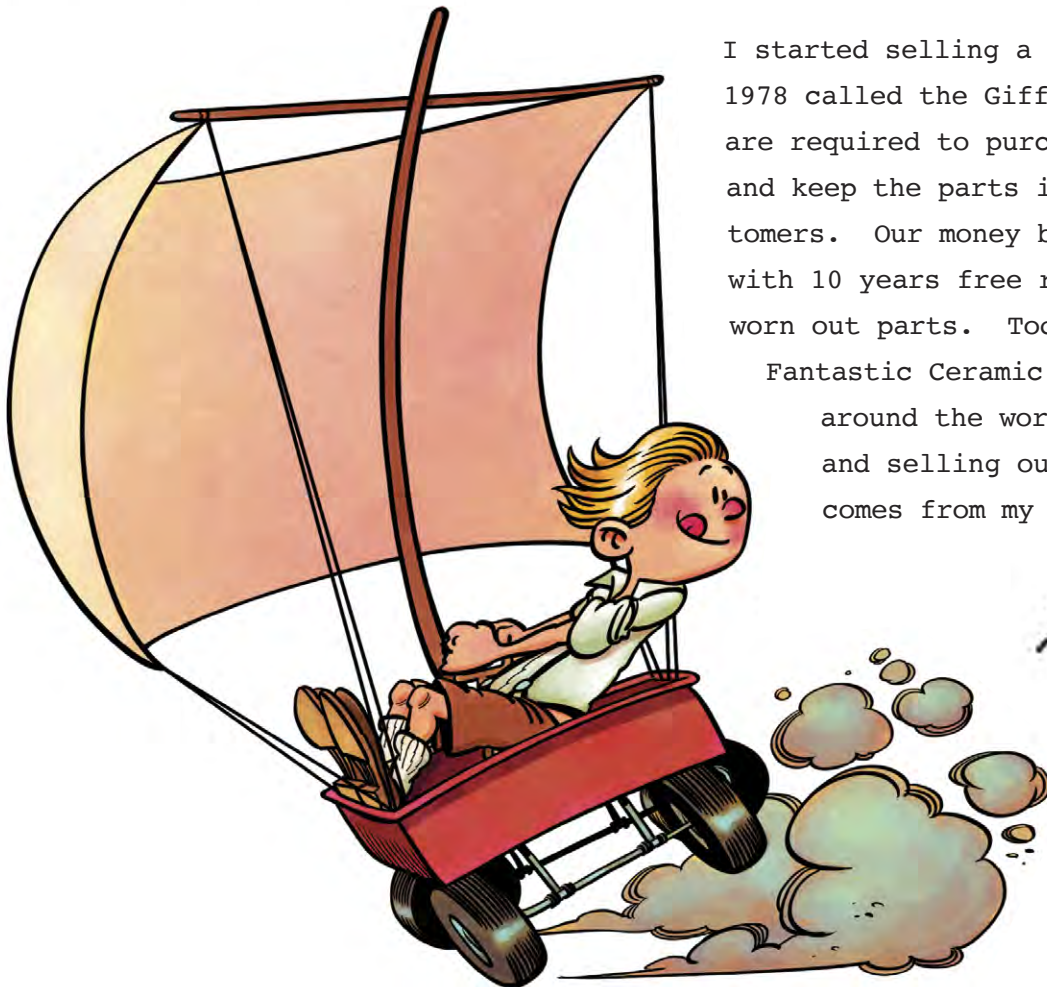


When I was about 8, I'd saved up \$12 dollars over 2 years and bought an American Flyer Red Wagon. It worked great for tons of things but I really wanted to Sail and we didn't have a Boat. I got an idea. I built a square rigger on my wagon and sailed it down our gravel road whenever the Hurricanes were blowing in from Florida. This wagon sailed on Peach Bloom Hill in Berea, Kentucky about 1956. After many great rides (from heeling over on one side) I Smoked two of the tires right off their rims! I remember looking down an' thinking "Yikes!", but I was going too fast by then to bailout.



In an instant the fun was over, my wagon was useless. We went to the Five & Dime at the far end of town where I'd bought it less than a year ago. We found out not only was it not going to be Warranteed, they didn't have wheels for it in stock. They would only order me a whole new wagon. I was one furious eight year old. Walking out I swore an oath to myself, "If I ever make a product and sell it to Stores, I'm going to make sure that every Store carries all the parts and it will have a Money Back Guarantee".



I started selling a product for Potters in 1978 called the Giffin Grip. All Dealers are required to purchase one of each part and keep the parts in stock for their customers. Our money back guarantee is 90 Days with 10 years free replacement of broken or worn out parts. Today we have over 100 Fantastic Ceramic Equipment Dealers around the world stocking our parts and selling our products. This Policy comes from my Red Wagon Decision.

*Brian Giffin*  
Brian Giffin