

We will always make it easy to get replacement parts, tools or services directly from us. However, our business really depends on the work of our dealers and we want to urge you to take every opportunity to purchase your tools from pottery equipment suppliers. There is endless room for nuance in ceramics and having the ability to speak with professionals who know the qualities of different clay and glazes has always been a critical service to potters. Retail stores not only sell and service our equipment but they often function as a hub to the local artist community and teach classes that inspire the next generation.

It is a great privilege to work for potters and we will happily service your Giffin Grip regardless of where or when it was purchased. Reach out if you ever need any help but when it comes time to buy, please invest your business in the local dealers who play such a vital role keeping our studios supplied, our work inspired and our industry afloat.

Kind regards and happy trimming!

-The Giffin's

